

AVAILABLE RESOURCES FOR TENANTS AND PROPERTY OWNERS DURING COVID-19

CITY OF SAN ANTONIO EMERGENCY HOUSING ASSISTANCE FUND

How to apply: Call 311 or visit <https://covid19.sanantonio.gov/Services/Rent-and-Mortgage-Help-Housing>

Qualifications:

To apply, you must:

- Be a San Antonio resident
- Provide proof of financial hardship that makes you unable to pay rent, mortgage or utilities
- Have an income at or below \$72,000 a year
- Be the primary lease or mortgage holder in a multifamily unit, mobile home, or single-family home within the city limits of San Antonio

To be paid by the City, landlords should be registered as City vendors. Landlords should complete a Rent W-9 and Vendor Information Form and email the forms to Vendors@sanantonio.gov

BEXAR COUNTY TEMPORARY RENTAL ASSISTANCE MEASURE (TRAM)

How to apply: Call 210.940.1180 or visit www.habctx.org/TRAM

Qualifications:

To apply, you must:

- Meet income guidelines
- Live in unincorporated Bexar County or suburban city outside of San Antonio

SELF-HELP LEGAL INFORMATION PACKET: "WHEN AN EVICTION CASE HAS BEEN FILED AGAINST YOU"

Access this informational guide here:

<https://www.bexar.org/DocumentCenter/View/22596/Self-Help-Legal-Information-Packet-When-an-Eviction-Case-Has-Been-Filed-Against-You-PDF>

CARES ACT MAP

What It Is: An interactive map for tenants and landlord to use to determine if their residence qualifies for protections under the CARES Act

How To Find It: Visit

<https://covid19.sanantonio.gov/Assistance/Residents/Housing-Evictions/CARES-Act-Properties>

CITY OF SAN ANTONIO FAIR HOUSING WEBSITE AND HOTLINE

What It Is: Counseling services for tenants that may experience evictions, repairs, security deposits, utilities billing and termination, code violations, lease disputes, occupancy standards and other related issues

How to Access:

Call 210.207.5910 or visit

<https://www.sanantonio.gov/nhsd/programs/fairhousing#151263429-housing-counseling>

LEGAL ASSISTANCE

What It Is: Provides free attorney services on request for those experiencing housing issues and who income qualify

How to Access: Call 210.207.5910 or visit

<https://dhs.mendixcloud.com/p/Kinetech/GovTech/HousingAssistance>

REQUEST FOR UTILITY ASSISTANCE

What It Is: This program assists with utility assistance for CPS Energy and assists with an Affordability Discount Program Application. Seniors, families with young children, individuals with disabilities, and individuals using critical medical care equipment are eligible to apply.

How to Access:

<https://www.sanantonio.gov/humanservices/financial-emergency/utilityassistance>

SAMMINISTRIES

What It Is: Offers rental assistance, utility support and long-term housing assistance.

How to Access:

<https://www.samm.org/get-help/>

SOCIETY OF ST. VINCENT DE PAUL

What It Is: Limited financial assistance is provided for expenses such as utility bills, rent, funeral arrangements, and medication.

How to Access:

<https://svdpsa.org/community-assistance-program>

CATHOLIC CHARITIES

What It Is: The program offers financial help to those about to be evicted or have utilities shut off. *Eviction notice and/or utility disconnection notice required.*

How to Access:

<https://ccaosa.org/emergency-assistance/>

FAIR HOUSING COUNCIL

What It Is: The Council's programs and services, such as complaint investigation, advocacy, and education & outreach are available to consumers living in this South Texas service area.

How to Access:

<http://www.myfairhousing.org/>