



Backflow Prevention Testing

What is Backflow Prevention testing? Backflow prevention devices are required to be tested in accordance with the state and local regulations. These devices protect the public water supply and customers' properties against cross contamination from on-site wells, lawn irrigation systems, fire lines, alternative and/or recycle water. The City of San Antonio passed Ord. No. 2019-02-14-0123 on February 14, 2019 that requires owners of backflow assemblies to have annual testing **completed by June 30th of each year.**

What's going on: In July, approximately 12,000 customers received a notice for failure to submit a 2019 test report for their backflow assembly(ies) by the June 30th deadline.

Customer Impact: Customers that fail to submit the report may have their services disconnected due to noncompliance. If customers are disconnected due to noncompliance, reconnection fees will be incurred.

What I need to know: SAWS will start enforcement in October for outstanding test reports. Test reports can be submitted via email at backflowprevention@saws.org. Testers can submit on-line through our Web-app portal if they are registered with us.

Phone: 210-233-2910

Email: backflowprevention@saws.org

Website: www.saws.org/backflow